

Complaints Procedure

Your child is entitled to receive a broad and balanced curriculum at school, including all the subjects of the National Curriculum and Religious Education. Schools must also make arrangements for a daily act of collective worship (assembly).

In addition each school must have a charging policy, which explains which school activities will be subject to a charge.

If you feel any matters are not being properly handled as far as your child is concerned, then you may make a complaint.

It is hoped that most complaints can be solved by talking to your child's teacher or Headteacher and making sure there are no misunderstandings. However, parents or guardians have a right to make a formal complaint. A copy of the complaints procedure can be obtained from the school and the City Council's website contains some information and advice. The address is www.coventry.gov.uk/ccm/navigation/education-and-learning/schools-and-colleges/complaints-about-schools

Disclaimer

Whilst all information contained within this prospectus was correct at the time of writing, it should be noted that it relates to the Academic Year 2009/2010 and that it should not be assumed that there will be no changes before the school year in question or in relation to subsequent years.

Child Protection

In the interest of safeguarding children there may be occasions when the school has to consult other agencies without a parent's prior knowledge. The school's first concern is the child's welfare and the school has a duty to act to protect the child at all times. We follow the procedures laid down by the Coventry Safeguarding Children Board and a copy of these procedures is available in the school.